

## KPVV/ECOPLAN SURVEY ON CARSHARING AND LOCAL GOVERNMENT

The following questions are intended to help us better understand the relationship between the Carshare Operator (CSO) and local government. The present project with the KpVV of the Dutch Ministry of Transportation and Environment is looking at local government as a key agent in the sector.

### 1. The usual carshare basics (*This should be easy and quick*)

- a. City/Service area
- b. Service supplier, Contractor/Organization (CSO)
- c. Year service opened
- d. Number vehicles at opening
- e. No. vehicles today
- f. No. users today
- g. Major interim changes?
- h. Other carshare activities in city: One-Way, P2P, private?

### 2. Local government

- a. Responsible unit/office
- b. *Our main future contact for this survey:*
- c. Is there a legal definition of carsharing and operator's responsibilities, performance, etc.?
- d. Who pays whom how much – and for what?
- e. Contract period with provider (When last renewed and for how long?)
- f. Is service contract available for study?
- g. Relationship? With police? Transport operators? Other local government units concerned?
- h. Reporting procedures specified by local government
  - i. How often
  - ii. To whom
  - iii. Content
- i. Is there a unit, team from local government who follow, control, and coordinate project?
- j. Other obligations of, support offered by local government to CSO, users?
- k. Relationship if any with national, regional government?
- l. Major contractual and other changes since start-up

### 3. Parking

- a. Number reserved spaces
- b. Paid/Unpaid
- c. Criteria, amount (monthly)
- d. Use or other performance criteria?

### 4. Your comments, suggestions

- a. How can local government do better?
- b. What can your *national* government do to encourage more and better carsharing?
- c. How can carshare providers do better?